

TROUBLE SHOOTING STEPS

Thank you for choosing the Acc U Rate® children digital fingertip pulse oximeter. To ensure that you will get accurate and reliable readings every time you use the pulse oximeter, we want to share 3 easy steps to get started as well as some helpful tips.

3-steps to get started:

1. Install two AAA batteries into the battery compartment. Match the plus (+) and minus (-) signs as diagrammed in the compartment.
2. Insert finger into the finger chamber.
3. Press the power button. Stay still and your SpO2 and Pulse Rate readings will be displayed in about 5 seconds.

Tips to get accurate and reliable readings:

1. Make sure that finger nail is kept short and free of nail polish. Finger should be inserted into the finger chamber completely to ensure proper placement.
2. Make sure that the finger chamber is clean before use. To clean, gently wipe with slightly dampened soft cloth.
3. When taking readings, keep finger as well as body as still as possible. Any movement will affect the accuracy of the readings as the device will reset with each detected movement.
4. Excessive ambient infrared light, for example in an overly bright lit room, can interfere with the device sensor. Make sure that you are in a moderately lit room when taking readings.
5. Poor blood circulation can affect oximeter readings. If your hands are cold, warm your hands and fingers before taking readings.

6. As the pulse oximeter is measuring SpO₂ and Pulse Rate based on blood flow, it is not suitable for use by people with certain medical conditions, such as anemia, hypotension and hypothermia. Please consult with your healthcare provider before use.

7. Please note that this pulse oximeter is designed for kids. If your finger is too big, it will not give you an accurate reading.

We hope the extra information is helpful. Should you have any concerns/issues/questions about the item, please do not hesitate to contact our customer support team.